



County Hall
Cardiff
CF10 4UW
Tel: (029) 2087 2000

Neuadd y Sir
Caerdydd
CF10 4UW
Ffôn: (029) 2087 2000

CORRESPONDENCE FOLLOWING THE COMMITTEE MEETING

Committee COMMUNITY & ADULT SERVICES SCRUTINY COMMITTEE

Date and Time of Meeting WEDNESDAY, 6 SEPTEMBER 2017, 5.30 PM

Please find below correspondence send by the Committee Chair following the meeting, together with any responses received.

For any further details, please contact scrutinyviewpoints@cardiff.gov.uk

9 **Correspondence Following Committee Meeting** (Pages 1 - 10)

This page is intentionally left blank

My Ref: Scrutiny/Correspondence/MMG/08-09-17SW

11 September 2017

Councillor Susan Elsmore
Via email

Dr. Suzanne Wood
Consultant in Public Health Medicine,
Cardiff & Vale UHB
Via Email



Annwyl/ Dear Susan and Suzanne,

CARDIFF & VALE DRAFT DEMENTIA STRATEGY 2017-17 CONSULTATION

Thank you for attending the Community & Adult Services Scrutiny Committee on the 6 September 2017 and giving Members the opportunity to contribute to the consultation on the draft Strategy.

The Committee welcomed the draft Strategy document, and commends that the Strategy document is ambitious and far-reaching. Members were particularly pleased that the Strategy had been developed with a wide range of partners and are supportive that there will be a single Action Plan in place that will be adopted by all partners.

Following our discussion on the presentation and subsequent Q&A, the Committee would like to make the following comments and observations:

Strategic Overview

The Committee was pleased to note that the partnership, through consultation, had developed a Vision for the Strategy. However, Members agreed that the success of delivering the ambitious and wide-ranging commitments set out in the Strategy and Action Plan could be more implicitly stated. The Welsh Government, in its own vision on dementia stated that *“all services will need to work together in an integrated way, adding value to each and enabling services to be tailored to the individual needs of people affected by dementia”*.

Therefore, Members would like to see the Strategy contain more detail on how the work will be strategically managed – for example, details of which organisations will be responsible, and their role in the delivery of the Strategy; a timetable for the delivery of key parts of the Strategy; and details of how actions will be monitored, evaluated and reviewed.

Links with the National Strategy

The Committee had previously considered the Welsh Government's Draft National Dementia Strategy, and would like to see links and references to this document reflected in the local Strategy to ensure that the national picture is mirrored locally.

Strategy Ambition & Priorities

The Committee felt that the Strategy document needed to contain more clarity and detail. The Strategy aims to deliver against 9 strategic objectives, but it was unclear which of these were immediate priorities or actions over the next three years. Members felt that this was critical in ensuring that delivery is timely, measurable and achievable.

Action Plan

The Committee welcomed the inclusion of a draft Action Plan at this stage of development. Members felt, however, that currently, it appeared "light" in detail on how the actions were going to be delivered and achieved. The Committee would therefore suggest that the following be considered as part of the Action Plan going forward:

- Key milestones are identified and specified to enable monitoring and review;
- Actions contain details on how they will be delivered, to give weight and direction; and
- Responsibilities/actions/tasks be allocated to individual organisations to ensure accountability for delivery.

Links with Day Opportunities and other initiatives and work streams

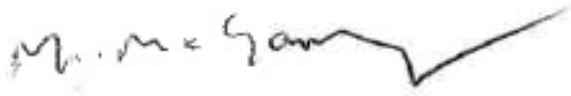
At the meeting, Members discussed the links between the positive work taking place within Day Opportunities and delivering services to people with dementia. With this in mind, the Committee would like to reiterate that it recognises the importance of Day Opportunities, and would request that this and other relevant work streams and initiatives be identified and linked in the Strategy and Action Plan.

Carers

At the meeting, the issue of identifying the vast range of carers was discussed. It was recognised that there will be a challenge to the Council and its partners in addressing the needs of carers as more are recognised. Members particularly noted issues facing older carers, who may also be vulnerable. With this in mind, Members of the Committee felt that further work on identifying and categorising carers should be undertaken, to enable the Council to assist the Carers Team in its work.

I hope you find the Committee's observations and suggestions useful. We look forward to receiving further updates from you as the Strategy develops.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Mary McGarry', with a stylized flourish at the end.

COUNTY COUNCILLOR MARY MCGARRY
Chairperson - Community & Adult Services Scrutiny Committee

Cc: Tony Young, Director of Social Services
Amanda Phillips, Assistant Director, Adult Services

This page is intentionally left blank

My Ref: Scrutiny/Correspondence/MMG/06-09-17CSE

18 September 2017

Councillor Lynda Thorne
Via email



Dear Lynda,

2017/18 QUARTER 1 PERFORMANCE

Thank you for attending the Community & Adult Services Scrutiny Committee on the 6 September 2017.

At the “Way Forward”, Members considered the issues raised during the deliberation of Q1 Performance for your Portfolio and were pleased with progress to date. There was one issue that Members wanted me to feed back on, and this was in relation to Rough Sleepers.

The Committee was interested to hear about the challenges the Council and its partners continue to face regarding rough sleepers in Cardiff. Whilst Members were reassured about the services offered to rough sleepers, they were concerned with the increasing numbers of rough sleepers in Cardiff. The Committee, in its consideration of its work programme for 2017/18, agreed that it would wish to consider the further development and implementation of the Rough Sleepers Strategy early in 2018. At this juncture, Members would like to receive information on the rights to housing for rough sleepers; what other services are available to rough sleepers to ensure that they get “on track” and an improved outcome in life; and also the impact of the proposed promotion on deterring the public from providing money to those begging.

We have provisionally scheduled the Rough Sleepers Strategy to be considered in either January or March of 2018, and will confirm the date following our next Committee meeting on the 4th October 2017.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Mary McGarry', with a long, sweeping underline.

COUNTY COUNCILLOR MARY MCGARRY
Chairperson - Community & Adult Services Scrutiny Committee

Cc: Sarah McGill, Director of Communities, Housing & Customer Services
Jane Thomas, Assistant Director Housing & Communities

This page is intentionally left blank

My Ref: Scrutiny/Correspondence/MMG/06-09-17CSE

18 September 2017

Councillor Susan Elsmore
Via email



Dear Susan,

2017/18 QUARTER 1 PERFORMANCE

Thank you for attending the Community & Adult Services Scrutiny Committee on the 6 September 2017.

At the “Way Forward”, Members considered the issues raised during the deliberation of Q1 Performance, and would therefore like to make the following comments/ observations/ requests for further information.

COMMUNITIES, HOUSING & CUSTOMER SERVICES DIRECTORATE

Telecare Services

The Committee was pleased to be informed of the progress made in the Telecare Service and look forward to observing further development of the Service in the coming 12 months. Members were reassured by the explanation of the budget implications of the Service, but would request that a detailed breakdown on the budget and funding for this Service be submitted to Committee Members for their further consideration. The Committee will schedule the briefing onto the Work Programme during 2017/18.

Disabled Facilities Grants

At the meeting, Members of the Committee sought clarification on the numbers of people going through the DFG application process. The Director of Communities, Housing & Customer Services indicated that she would provide this information and we look forward to receiving it in due course. In addition, Members would like to have a breakdown of how many/what percentage of those applying for DFGs are successful in their application, and a breakdown of the type of adaptations applied for.

The Committee has agreed to receive an update on Disabled Adaptations (following a Deep Dive into performance in 2015/16) at its meeting in December, so will consider this information in detail at this time.

SOCIAL SERVICES DIRECTORATE

Day Opportunities

The Committee welcomed the progress made in relation to Day Opportunity Services. The Committee would like to take up the offer of a visit to Sandown Court. The Principal Scrutiny Officer for this Committee will liaise with relevant Officers to arrange this visit.

Carers Assessments

The Committee were encouraged to hear that a dedicated team for carers had been expanded, but acknowledged the challenges the Service still faces in terms of assessing carers, identifying need and delivering appropriate services. Members would therefore wish to receive, during 2017/18, a briefing to Committee on the following:

- An overview of the carer assessment process – what does it look like;
- A summary of the range of carers in the City;
- What kinds of assistance are being requested;
- The challenge of increasing numbers of carers being identified;
- What is being done to tap into those people who do not currently identifying themselves as “formal” carers; and
- The outputs/key messages arising from the qualitative data that the Service is currently collecting.

We will schedule this into our Work Programme at an appropriate time.

Mental Health Community Services Review

Members were made aware of the Mental Health Services Review, and have agreed to invite the Cardiff & Vale UHB to come and address the Committee on the Review and primary care building agenda. This will be scheduled onto the Work Programme for 2017/18 in due course.

Direct Payments

In relation to Indicator SCAL 25 “*The total number of children and adults in need of care and support using the direct payments scheme*”, Members would wish to receive a further briefing on the Direct Payments Scheme, particularly in relation to how numbers are counted, calculated and carried forward year on year. We will schedule this issue onto our Work Programme for the coming year.

Adult Protection/Safeguarding

Members were pleased to note the result of Indicator SSWB 18 “*the percentage of adult protection enquiries completed within 7 working days*”. However, Members felt that, to enable them to gain a better insight into this issue, they would wish to receive further information in relation to this data, including;

- The number of enquiries completed;
- Number/ percentage of people who require further support and what this support is;
- Number of enquiries that did not meet the safeguarding criteria/were not applicable

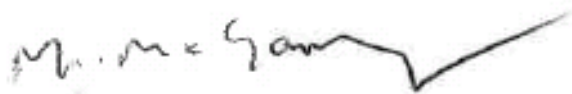
Audit Committee has requested that this Committee look at the processes and procedures in relation to Adult Safeguarding, and this will be a piece of work looked at by the CASSC Performance Panel from January 2018.

A summary of action points are:

- **Telecare Services** – a briefing be made to Committee during 2017/18;
- **DFGs/Adaptations** - update to be considered by the Committee in December 2017;
- **Day Opportunities** – a visit to Sandown Court be arranged for Members of this Committee;
- **Carers Assessments** – a briefing be made to Committee during 2017/18;
- **Mental Health Community Services Review** – Cardiff & Vale UHB be invited to a future Committee meeting to brief Members on the Review
- **Direct Payments** – a brief be considered at a future meeting of the Committee;
- **Adult Safeguarding/Protection** – CASSC Performance Panel consider this issue from January 2018.

I hope you find the Committee's observations and suggestions useful. I will contact you at a future date with an updated work programme for the Committee, setting out the proposed dates for the consideration of the above topics.

Yours sincerely,



COUNTY COUNCILLOR MARY MCGARRY
Chairperson - Community & Adult Services Scrutiny Committee

Cc: Sarah McGill, Director of Communities, Housing & Customer Services
Jane Thomas, Assistant Director Housing & Communities
Isabell Bignall, Assistant Director, Communities & Customer Services
Tony Young, Director of Social Services
Amanda Phillips, Assistant Director, Adult Services

This page is intentionally left blank